
CITY OF KELOWNA

MEMORANDUM

Date: November 4, 2004
File No.: 4000-01
To: City Manager
From: Licence and Bylaw Enforcement Supervisor
Subject: Security Alarm Systems Bylaw No. 9147

RECOMMENDATION

THAT City Council consider and approve the City of Kelowna Security Alarm Systems Bylaw No. 9147 as outlined and attached to the report by the Licence and Bylaw Enforcement Supervisor;

AND THAT City Council consider and approve the amendment to the City of Kelowna Noise and Disturbances Control Bylaw No. 6647 as outlined in the report by the Licence and Bylaw Enforcement Supervisor to exempt alarm users registered with the RCMP.

BACKGROUND

On or about January 12, 2004 a report was submitted to Council for their review outlining the process being followed to create a new Security Alarm Reduction Bylaw. The Kelowna detachment of the RCMP and the Bylaw Enforcement Department have held information sessions with local alarm companies, monitoring companies and security patrols who had direct input into this bylaw.

On or about April 17, 2004, the City forwarded the attached letter and proposed bylaw to:

- 43 alarm companies
- Downtown Kelowna Association (2 copies)
- Chamber of Commerce
- Central Okanagan Regional District
- District of Lake Country

The City of Kelowna received three responses in writing to the mail-out and all three were from alarm companies. We responded to their input and made changes in the proposed bylaw and will be implementing other suggestions on an operational basis once the bylaw has been enacted.

START-UP COSTS:

1. Purchase or Upgrade of Equipment / Software	8,500.00
2. Personnel (Alarm Co-ordinator - Wages/Benefits)	
- Clerk @ Pay grade 5	1 st Year
	(2 nd Year – (48,594.54)
	45,846.35
3. Total Estimated Start-Up Costs	<u>\$54,346.35</u>

RECOVERY COSTS:

- | | |
|---|-------------|
| 1. Registration Fee for Alarm Users (Yearly)
(6,200 Alarms @ \$10.00 ea) | \$62,000.00 |
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STATISTICS:

History shows there have been significant increases each year in reported alarms. Had the RCMP continued with the old false alarm response policy (prior to January 1, 2004) a very conservative increase estimate for alarm responses would be 8%, resulting in total alarm responses of 7,603 for the year 2004.

Total False Alarms 2003	7,040
Total False Alarms 2004 (8% Increase)	7,603

Statistically speaking an alarm reduction bylaw and support system can reduce the number of false alarms up to 40%. Subsequently if we could reduce false alarms by 3,000 per year (approx 40%) this would result in savings of manpower, time and costs to the RCMP by approximately \$79,500.

Eg. 1 officer per alarm based on .5 hours @ \$53.00 per hour
3,000 alarm reductions @ \$26.50 per alarm (based on 1 officer response = 1,500 man hrs/ yr)

City staff is requesting that City Council rescind the current Security Alarm Systems Bylaw No. 7962 adopted on or about January 18, 1999 and replace it with the attached proposed Security Alarm Systems Bylaw No. 9147.

City staff is also requesting an amendment to the Kelowna Noise and Disturbances Control Bylaw No. 6647 to exempt properly installed and registered alarm users from the provisions of Section 3 – General Regulations of the Noise Bylaw by adding the following new subsection:

- 3.11 - Any person, firm partnership, corporation or other entity being the owner or occupant of real property and who is properly registered with the RCMP as an alarm user and in compliance with the regulations of the Security Alarm Systems Bylaw No. 9147, as amended or replaced from time to time, is exempt from the provisions of the bylaw and in particular to subsection 3.2 and 3.3.

Respectfully submitted,

J. A Dixon
Licence and Bylaw Enforcement Supervisor

Attach.